

Privacy Policy

Last updated: 2026-03-18

This Privacy Policy describes how MyCarSetup processes personal data in accordance with the Brazilian General Data Protection Law (LGPD - Law No. 13.709/2018).

1. Data Controller

MyCarSetup acts as the data controller of your personal data.

Contact: contact@mycarsetup.com

2. Personal Data Collected

We may collect:

- Name
- Email
- Account information
- IP address
- Device and usage data

Payment data is processed by Stripe and not stored on our servers.

3. Legal Basis for Processing (LGPD)

We process personal data based on:

- Consent of the user
- Execution of a contract (service delivery)
- Legal obligations
- Legitimate interests (platform improvement, security)

4. Purpose of Data Processing

We use your data to:

- Provide services
- Manage accounts
- Process payments
- Improve the platform
- Ensure security and fraud prevention

5. Data Sharing

We may share data with:

- Stripe (payment processing)
- Cloud providers (hosting)
- Legal authorities when required

6. Data Storage and Retention

Your data is stored securely and retained only for as long as necessary to fulfill its purpose or comply with legal obligations.

7. Data Subject Rights (LGPD)

Under LGPD, you have the right to:

- Confirm data processing
- Access your data
- Correct inaccurate data
- Anonymize, block, or delete unnecessary data
- Request data portability
- Revoke consent

Requests can be made via: contact@mycarsetup.com

8. Data Security

We implement technical and organizational measures to protect your data.

9. International Data Transfer

Your data may be transferred and processed outside Brazil, including by Stripe and cloud providers, in compliance with LGPD requirements.

10. Cookies

We use cookies to improve user experience and analyze traffic.

11. Changes

We may update this policy periodically.

12. Contact / Data Protection Officer

For privacy-related requests, contact:

contact@mycarsetup.com